

Newington Community Association

Frequently Asked Questions Regarding Trash Cans and Services

Q.) I live in the townhomes. Can I get a Patriot Disposal can?

A.) Yes, contact customerservice@patriotdisposalservices.com, [Customer Service](#). There is a fee of approximately \$50 to \$75 depending on size.

Q.) I live in the townhomes. Can I use my regular trash can?

A.) Yes, Patriot will pick up trash in a regular trash can or from bags. NCA rules state you must use black heavy duty bags to deter animals

Q.) I live in the single family homes. The carts are too big. Will Patriot remove it?

A.) Yes, email customerservice@patriotdisposalservices.com, [Customer Service](#) to coordinate a day they can pick them up.

Q.) When is yard debris picked up?

A.) Yard debris will be collected from the townhomes and single family homes by Patriot on Saturdays, from April 1st to December 24th.

Q.) How do I put out yard debris?

A.) For both townhomes and single family homes, yard debris must be placed out in paper bags or in a can with no bags on Saturdays. Any yard debris put out in **plastic bags** WILL BE REJECTED!

Q.) I do not want my 18 gallon bin. Will the office take it?

A.) Yes, you can drop your bin at the NCA office and we will save for those who need extras.

Q.) The trash company missed my can today. Who do I contact?

A.) If it is an isolated incident, please bring it back in and set back out on next scheduled trash/recycling day. If a repeat problem, please contact the NCA office.

Q.) I live in the single family homes. How can I replace a broken cart?

A.) Please email customerservice@patriotdisposalservices.com, [Customer Service](#) to coordinate a day they can pick them up your damaged can and replace it with a better can.

Q.) Will the trash contractor take my recycling in boxes?

A.) Please break down as much as possible and consolidate into one box or bin. There should not be multiple built boxes placed out.

Q.) Why was my recycling not taken?

A.) Was it in a plastic bag? **NEVER** put recyclables out in a plastic bag. Was it a used pizza box. Used pizza boxes are trash, not recyclable. There can be **NO FOOD WASTE** in or on your recyclables. **NO GLASS** is allowed.

Q.) Why was my dresser not taken?

A.) Patriot only picks up household trash/recycling. All bulk pick up must be coordinated with Patriot. There is a charge.

Please submit questions/concerns by phone or text at 703-945-1425 or email manager@newingtoncommunity.org

