2020 Newington Community Association Survey Results

The following are responses to the numbered questions in the NCA survey distributed in November. 37 Homeowners responded. The complete survey response results, with written comments to the fill-in-the-blank sections will be posted on the website.

- 1. What is your relationship to NCA? 37= Owner/Resident
- 2. Do you look at NCA's annual budget either in the newsletter or on the website? 31 = Yes, 6 = No
- 3. What is your general opinion of the quarterly assessments? 30= Reasonable, 6 = Too high
- 4. Which, if any, amenities have you or someone in your home used in the past 18 months? 11= Tot lots/Playgrounds, 5= Tennis courts, 30= Walking paths, 6= Basketball Court, 17= Pool, 2= N/A
- 5. How frequently do you use the amenities? 10= Daily, 13= Weekly, 3= Monthly, 2= Yearly, 1= Never, 3= Seasonally
- 6. Do you feel NCA's common grounds are well maintained? 28= Yes, 2= No, 6= Neutral
- 7. Do you feel NCA streets are well maintained? 33= Yes, 1= Neutral
- 8. What is your opinion on rule violation enforcement?
 - 23= Must be imposed to maintain property value, 7= No opinion, 3= Other:
 - Enforce with common sense, no pink if people want to improve their house, let it happen. . . paint brick or change color.
 - Due to COVID, fines should be deferred based on circumstances
 - A violation must take into account the grandfather clause in all cases. Is it purpose of fines to make money??
 - I agree with wanting things kept up in the community but at the same time, its my property and I should be able to do what I want.
 - some of the fines are too high. Equitably enforced?
 - There are too many architectural guidelines.
 - Some additional comments were 'fairly', 'note overly scrutinized', and 'absent any extraordinary circumstances' and 'as long as enforcement and rules are reasonable'.
- 9. Does the board provide ample time for the violation to be corrected? 25= Yes, 2= No
- 10. Were you aware that NCA has a website? 33= Yes, 3= No
- 11. How often do you visit the NCA website?2= Weekly or more often, 4= Monthly, 28= As needed, 2= Never

2020 Newington Community Association Survey Results

- 12. Do you wish to be on the NCA email distribution list to receive community announcements, important reminders and last-minute updates? (this would exclude annual meeting notices, new rules and HOA assessments info)
 - 25= Yes, sign me up, 8= No, 4= Already on it
- 13. What is your opinion of the current trash policies? 7= Require residents to use appropriate receptacles for all curb side pickup, 2= Designate trash pickup locations on each street, 6 Both A and B, 9= No change, 4= Other:
 - Its fine on Godolphin don't know about townhomes.
 - Have the trash company place trash bins on the grass and not on the street and please not to damage trash cans.
 - Do not apply the same rules to single homes and townhouses. No trash bins for townhouses ever.
 - trash cans (not just recycling cans) should be provided to townhomes (not just single family homes)
 - Too many people simply put out bags and animals tear into them and trash gets strewn about.
 - A little too particular.
 - Residents are not good at picking up trash that is left behind. Pieces of trash and recycling just stay there forever.
- 14. How frequently do you attend the monthly Board meetings? 4= Always, 5= Sometimes, 12= Whenever I have a question/comment/concern, 15= Never why not? no time, childcare, get everything from newsletter, schedule conflicts.
- 15. Are you interested in any volunteering opportunities? 11= Yes, 22= No
- 16. Which method would you prefer the Newsletter be distributed to you?

 14= Paper copy to my door, 12 = Email, 7= Retrieve from NCA website, 10= Both email and paper copy
- 17. What part(s) of the Newsletter do you feel is MOST important? (pick as many that apply)
 24= Calendar, 32= Reminders/Announcements, 29= Meeting Minutes, 20= Area Events, 22= Directory,
 15 = Miscellaneous articles, 7= Ads