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	What is your opinion on rule violation	Do you feel NCA's common grounds are well maintained?	Would you use an Electric Vehicle Charge station, if available at the Pool Parking	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
	Must be imposed to maintain		Maybe in the			well I think a big trash recycle for paper, platic, and glass it will	Also if the owner of dogs that live across the street will
Owner/Resident	property value	Yes	Future	Yes	Walking Paths, Pool	help just that it in aurope	pick up their pet feces
	Must be imposed to maintain property value	Νο	Yes	Yes	Tot lots/Playground, Walking Paths, Pool	I implore the Board to install centralized trash enclosures so that residents who are unable or unwilling to use a trash can of their own can place their trash bags in a protected environment, away from wildlife and our of sight for residents and their guests. This will prevent the embarrassing scourge of trash piles visible to residents and their guests and will stop the vultures from ripping open trash bags resulting in trash all over the common grounds. I also highly encourage the board to install EV charging stations in the pool parking lot. In the alternative, the Board should permit townhome owners to use EV charging stations at their own homes. The current EV policy effectively prohibits EV charging stations at townhomes because it would necessarily require a component of the charger to cross common grounds. This is currently prohibited under the policy. Last, it would be beneficial for the Board to formally coordinate with the police to enforce Residential Community Parking District restrictions on state streets. While residents can and have contacted the police, if the Board were to issue a standing request for the police to patrol these problem areas, it may be more effective.	
							Letters distinguishing weeds from grass are a waste of everyone's time
Ourpor/Registerat	Other - Comments Below	Vaa	Maybe in the Future		Tot lots/Playground,	Arbitrary enforcement of alloged to light	Work on bigger issues rather than enforcing rules that
Owner/Resident Owner/Resident	No Opinion	Yes	Maybe in the Future Maybe in the		Tot lots/Playground,	Arbitrary enforcement of alleged policy Covered playgrounds, would love if our pool house was remodeled and if we could have a place to rent out for parties.	have no bearing on the community Regarding rules, I think it is important to help keep the space, but there needs to be greater flexibility with the rules or resources for rules. For instance, anything with the house colors etc, we should have a kit that includes all the color matches etc
Owner/Resident	Other - Comments Below	Yes	Future	No	Walking Paths		
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future	Yes	Tennis Courts, Walking Paths, Pool	I think the community grounds are well maintained but I would love to see more trees and native bushes planted. While I am not a townhouse resident, it is important to provide larger trash receptacles to reduce rodents and disease that come along with them. As for electric vehicles I think it will provide a value that would interest future buyers too. As far as rule violations, please be consistent and make the timing for violations make sense. I.e. I can't grow more grass or get rid of weeds in august. Thanks for the opportunity to comment.	

	What is your opinion on rule violation enforcement?	NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	problems with trash	the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain property value	No	Maybe in the Future	No	Walking Paths	The islands that are between parking spaces are mostly dirt and rocks. They need topsoil and grass seed. It would make such a positive difference in the neighborhood.	
Owner/Resident	Other - Comments Below	No	No	Yes	Tennis Courts,	Updates to the pool amenities. Please! those showers are disgusting. The pool deck needs powerwashing, the chairs have mold. the teniis court is not maintained to be able to use it any time. Last I went it was full of leaves I've never went back. I hate the letters with threats. I keep up with rules and maintenance yet I get threatening letters of action in a first notice when the common areas administered by the association are not maintained. Also HUGE problem is the dog poop. Please add dog poop/bag stations and trash cans so that we can stop those people that don't pick it up because there are only a couple of trash cans in common areas. It is disgusting to see the carelessness of our neighbors. Please install trash enclosures for townhomes. The Rick will be putting the work of a pool.	
Owner/Resident	No Opinion	Yes	Yes	Yes	None	putting them where is not going to create a smell issue for homeowners who open their windows.	
Owner/Resident	Must be imposed to maintain property value	Yes	No		None		

What is your		Do you feel NCA's common	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	problems with trash collection (i.e. litter, bins left out, trash	the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain property value	Yes	Νο	Νο	None		I am assuming the trash enclosures would be open all the time for residents to put out their trash any time, not just the day before trash pickup. There is no way to enforce using it only on the day before pickup. So, residents could be smelling stinky trash all the time, particularly in summer?? And this is only for trash right, not recycling. Are you expecting the trash guys to put the cans back in the enclosure?? hmmm. Will the enclosure have a door? Or will animals be able to get to the bags? Raccoons are good climbers. As it stands, I am not in favor of this plan as it adds an eyesore 24 hrs a day, 7 days a week to every area of the townhouses and adds additional structures that will need to be repaired and maintained over the years. I know you were trying to find a solution, but I don't think this is it. I think it actually creates more problems than it solves. Sorry!
Owner/Resident	Must be imposed to maintain property value	Yes		Other - Comments Below	None		 > Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection I feel like at least for Brandeis Way, the trash situation hasn't been bad. Residents put out trash on the right days and they get collected. I'd hate to deal with a trash area and dumpster. I have dealt with them in the past with apartment living, and it always devolved into a smelly messy corner of the community. You end up with overflowing dumpsters and people just leaving their trash around anyway.
Owner/Resident	Other - Comments Below	No	Yes	Yes	Tot lots/Playground, Walking Paths, Pool		More concerned about enforcement of health and safety issues (trash, wildlife, feeding animals, dog feces) than aesthetic items
	Must be imposed to maintain property value	Yes	Maybe in the Future	Yes	Tot lots/Playground, Walking Paths,	We have children that gather around red ash court to play soccer on the middle of the street and I've seen them hitting vehicles even mine at times with the ball when they kick it hard and this is something that happens almost every day. There's a field by the Saratoga Elementary school that they can go to play. Also, Sometimes they sit on top of the mailbox. I'd like for this issue to be strictly addressed because their parents don't seem to care.	

What is your relationship to NCA?	What is your opinion on rule violation enforcement?	NCÁ's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain property value	Yes	Yes	Other - Comments Below		We LOVE the walking paths, playground and pool. All these are used several times a day by members of our household.	For centralized trash enclosures: yes, I think they would be a huge help. The litter on the streets is really frustrating and often a health hazard (I've found at least 3 positive covid tests that fell out of trash bags by my parked car in the mornings- yuck!). I think we need to have ongoing surveys and community discussions about what type of enclosure there would be, where it would be placed, etc to ensure that smell is not an issue and that residents are adhering to it. At the last townhouse I lived in, they did have a trash enclosure and it was excellent.
Owner/Resident	Other - Comments Below	Yes	Yes	Other - Comments Below	Tot lots/Playground,	I love the playgrounds, maintenance of the hiking trails, and maintenance of the lawns. I do think there is an issue of trash bags getting ripped through by animals and wildlife. Trash does not always make it to the garbage truck for pickup and left behind. A solution would be to have one area designated for a trash bin for a specified number of townhouses. In our case, one for three of the closest townhouses that has a lid which is far enough away from the houses so that it is far from parking spots. With the option available, this could be the "overflow" area of trash that each resident can use if they cannot fit their trash into a trash bin that is designated to each townhouse. It would be require then for each townhouse to abide by the same rules of placing their primary trash bags in sealed closed trash bins provided to their unit that should be left on the curb for trash pick up day.	The rule violation enforcement can use some updating as follows the one item that our townhouse was told needed to be cleaned was the rear gutters. We had the rear gutters professionally cleaned 2 months ago and paid for the service. Because we live under a tree, we cannot avoid leaves entering our rear gutter and cleaning it frequently is a challenge. We realize that aesthetics are important for property values. I want there to be enforcement of rule violations. My request is that if a professional service was performed for a task, that is listed on the HOA report as needing to be addressed, that residents can send the receipt of the job performed that will grant a grace period of when is an acceptable time the job can be completed again in the future.
Owner/Resident	No Opinion	Yes	No	No	Tot lots/Playground,	I would like to see no parking signs approximately 15' from each entrance to the neighborhood streets. When people park on the street (Delong & LeMoyne) immediately next to the resident intersections, it feels dangerous exiting the side streets because visibility is severely impaired. It also feels dangerous walking into these intersections from the sidewalks because you are not visible to crossing traffic due to the cars parked so close to the street entrances. Please add "no parking" signs close to the street intersections throughout the townhomes to increase the safety and visibility of pedestrians crossing the roads and cars leaving the neighborhood streets. Visibility is extremely low due to cars parked so close to the intersections of the streets.	

	What is your opinion on rule violation	Do you feel NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
	Other - Comments Below	Yes	Future	Other - Comments Below	Walking Paths, None	pool lot that can accommodate larger trailers/vehicles. The two spots there are currently, are not enough, and the lack of space to rent out prevented us from getting our own camper because it wouldn't fit in a single space. It's possibly preventing others from doing the same, and there aren't any other realistic options for storage in this area. Another thing that could be nice to implement is a way to set up	not enforced equally, and some of the things seem trivial. Example, parking rules are not enforced (commercial vehicles and trailers constantly parked in the neighborhood, same resident car taking up an un- numbered visitor spot then driving it for 5 mins once a week), yet I read in the news letter that people get letters for leaving their trash can out Ultimately I think the most important things to help maintain property value to enforce are the community areas such as the tot lot, tennis courts, community landscaping, trash pickup, etc which is being taken care of by contractors. Certain things like the structural integrity of the house such as deck/roof/walkway etc. plays a part as well, but most things that are enforced I don't feel matter when dealing with properly value, such as the color of my neighbor's front door in fact our part of the community could use some more color to make it seem more lively instead of all the browns/taupes. I think rules should be reviewed and removed/adjusted if they seem trivial or frivolous - it could lead to less disgruntled residents calling your office potentially boosting resident morale and overall opinion of the HOA. In response to community trash points - it's not that I don't think it will help people not leave out their cans, but rather the potentially worse issues having collection points will bring. They will smell, be unsightly, and attract animals in a way that will hurt the neighborhood, and that likely will impact property values. Leaving a trash can out on the curb a few days doesn't seem to affect property values, and it's just a matter of kindly asking your neighbor to take care of it if it bothers you.
	Must be imposed to maintain property value	Yes	Maybe in the Future	Yes	Walking Paths		
Ownel/Resident	property value	105	Fuldle	100	waikiliy rauis		
	Must be imposed to maintain property value	Yes	No	Yes	Tot lots/Playground, Tennis Courts, Walking Paths, Pool	I like most of the community amenities and appreciate all the work that goes into them.	If we install trash bins could we plant bushes around them so they aren't always/as easily visible?
	Must be imposed to maintain property value		Maybe in the Future	Yes		There are dog poops on the common grounds. Having dog poop receptacles may alleviate the problem?	

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				*Townhome			
				residents only*			
				Do you think			
				building/installing			
				centralized trash			
			Would you use	enclosures within			
				the townhome areas			
		Do you feel	Vehicle Charge		Which, if any,		
		NCA's	station, if	problems with trash	amenities have you		
		common	available at the	collection (i.e. litter,	or someone in		
	What is your opinion on	grounds are	Pool Parking	bins left out, trash	your home used in	Kindly, include things you like, things you don't like, things	
What is your	rule violation	well	lot on a pay-to-	set out at the wrong	the past 18	you wish to see "implemented and/or decommissioned" if	Please use the following space for any additional
relationship to NCA?	enforcement?	maintained?	use basis?	time, etc.)	months?	any:	comments:
						I am a newer home owner of 2 years and it saddens me that a	
						TH HOA fee goes up significantly every year. I picked this house	
						becasue of the low fee. Can we have a cap? Common trash	
						areas are a BIG NO. They will look like an apartment complex	
						and it allows people to just "hide" items that are not taken by the	
						garbage company. Plus it will raise our HOA fee to install. It	
						might be a pain, but it's best to require all trash in proper trash	
						cans and have a designated spot for them to be. It's not hard to	
						wheel a can around the front as our TH rows are short. As for	
						Lodge Court, I'm in agreement with the constant complaints. I	
						have no place for guests to park as commercial vehicles are	
						everywhere as well as a car that hasent been moved in years,	
						an unattached trailer, a blue bus, and multiple work vehicles.	
						Neighbors use their cars to park in the 4 visitor spots on jenner	
						weekly and its not ok. Also some residents have more than 4	
						vehicles which is definitely not ok for a TH. I see the same cars	
						in visitor parking that are lazy residents who don't want to walk	I'm giving a HUGE THANK-YOU to you all for being on the board. People are difficult and I literally shook my
				Other Commonto	Tennis Courts.	and dont care about neighbors having guests. Can HOA	, , ,
Owner/Resident	No Opinion	Vaa		Other - Comments	- ,	override the commercial vehicle policy? Our community looks a	head over the residents complaints on this newsletter.
Owner/Resident	Must be imposed to maintain	Yes	No	Below	waiking Paths, Pool	mess and LOTS of people have commented on it.	In fact, this is probably a head shaker. So thank you all.
Owner/Resident	property value	Yes	No		Walking Paths		
						I would like to see more enforcement with regard to people	
						leaving their trash and or recycling containers out on Luce Court.	The trash company does not appear to be emptying the
						These containers stay in place and are filled on an ongoing basis	trash container at the end of Moline? I was doing trash
						whether it is pickup day or not. Also a paper reminder would be	pickup in the community and was putting trash in the
						good as to when trash/recycling can be put out for pickup. It is	container and the trash company drove right past. The
						Monday and I have again put a note on a filled recycling	container was about half full.
						container not to put out/fill as removal day is Wednesday. Oh	As to the centralized trash pick up containers, trash
						and I also put a note out that there will be no trash pickup on the	bags can be heavy, and unless there are numerous
	Must be imposed to maintain			Other - Comments		4th. I shouldnt have to do this but I do to try and keep our	locations including existing pick up areas, I doubt most
Owner/Resident	property value	Yes	No	Below	Walking Paths, Pool	community trash and litter free!	people will walk their trash to a centralized location.
							While I don't particularly like the idea of a dumpster for
							the townhouses I do accept that it would be better than
							having vultures, squirrels and raccoons opening bins or
							bags that aren't collected in a timely manner by the
							contractor. I also don't like that we all take our bins out in any convenient area. If the trash were collected on
							time it wouldn't be an issue but bins all over the place
							for hours on end and then buns just thrown across
			Maybe in the	Other - Comments	Tot lots/Playground,		lawns or the street isn't appealing either. I vote for
Owner/Resident	No Opinion	Yes	Future	Below	Walking Paths		dumpsters :(
Owner/ites/ueni	Must be imposed to maintain	100	Maybe in the		waining ratio	The common areas are great, green areas. Pool is excellent.	HOA is excellent. Good job maintaining the trees. Keep
Owner/Resident	property value	Yes	Future	Yes	Walking Paths Pool	Trash is a problem. Littering.	trees as much as possible.
C MICH CONCERN		100		100	Training rauts, r 00r	riaorio a problem. Entening.	1000 do muon do possibio.

What is your relationship to NCA?	What is your opinion on rule violation	Do you feel NCA's common grounds are well maintained?	an Electric Vehicle Charge station, if available at the Pool Parking	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	No Opinion	Yes	Maybe in the Future	No	None	Townhome Trash Containers - Will that create having residents to take trash greater distances than hey do now? If affirmative, who will decide on where to locate the containers on each street. Will there be added costs that the trash company will pass to us? Our trash has been picked up for over 51 years at our same locations. This should be a main topic before approval. Who would be responsible to insure the containers are maintained properly. I don't believe there are many more benefits having unsightly trash containers throughout the community at the expense of the residents,. My recommendation is for our trash company to continue to pick up the trash at the present loctions.	EVC - I believe residents with electric vehicles, especially in the townhouses, would make use of the charging stations in the pool parking area on a personal pay basis. A study is needed regarding electrical hookups and costs associated.
Owner/Resident	Must be imposed to maintain property value	Yes	Yes	Yes	None	Some sign was removed near my TH mailbox on Euclid leaving a deep hole which could easily be a safety issue. I have filled that hole with mulch to prevent anyone from stepping into it possibly twisting/breaking an ankle or a more severe injury. There may be others throughout the community that need attention.	I presently drive a hybrid but if I purchase an EV in the future I would use a charging station at the pool lot as it seems very difficult to have a charging station installed in the TH areas.
Owner/Resident	Other - Comments Below	Yes	No		Walking Paths, Pool		Residents should be notified of violations, but the HOA should not impose fines, liens, or other action except in the most necessary of circumstances. Putting dumpsters in the townhouse area is a very bad
Owner/Resident	Must be imposed to maintain property value	Yes	No	No		Last year we had several sidewalks replaced on Getty Court. At the same time, the association told me I had to have my walkway and stairs power-washed. At the time I was told this, I noticed that the sidewalk in front of my house was the exact same as my walkway. Why would I be told to power-wash my property but the association does not feel the need to power- wash the sidewalk that is in the exact same condition? To make it even worse, with the new sidewalks that have been added, Getty Court sidewalks now look like a checkerboard.	option. They are unsightly and smell bad. No one wants to live near that. Also, people will come from out of the neighborhood and dump their trash day and night in the dumpsters. They will also throw car tires, batteries and other illegal dump items in the dumpster. There is a reason why all the stores in Saratoga Shopping Center have to padlock their dumpsters behind the stores. This would be the absolute worst solution to any trash problem. I have lived here 27 years and the current way of handling trash may not be perfect but it is still the best option.
Owner/Resident	Must be imposed to maintain property value	Yes	No	No	Tot lots/Playground, Walking Paths, Pool	Big pot hole on moline place which is not being attend to.	

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				*Townhome			
				residents only*			
				Do you think building/installing			
				centralized trash			
				enclosures within			
				the townhome areas			
		Do you feel	Vehicle Charge		Which, if any,		
		NCA's	station, if	problems with trash	amenities have you		
		common	available at the	collection (i.e. litter,	or someone in		
		•	•	bins left out, trash		Kindly, include things you like, things you don't like, things	
		well		set out at the wrong			Please use the following space for any additional
relationship to NCA?	enforcement?	maintained?	use basis?	time, etc.)	months?	any:	comments:
							I think the HOA does a good balancing act of rule
							enforcement. The HOA appears reasonable and laid
							back and not overbearing (I think people like that). I am
							okay with that.
							That being said, I think the biggest issue is
							trash/recycling. I understand why townhomes are not
							required trash cans, bins, etc. But this is one area where I think greater enforcement is needed. I do not wish for
							my neighbors to be fined or anything (though, I
							understand that is necessary at times). I think people
							leaving their bins out for day(s) after trash/recycling has
							been collected is inappropriate and lazy. And I think it
							makes our neighborhood look "trashy".
							Further, because we do not require trash bins, this leads
							to animals breaking into trash bags. It also leads to
							trash/recycling being blown all over the place.
			Maybe in the				Having centralized bins, would probably mitigate many
Owner/Resident	Other - Comments Below	Yes	Future	Yes	Walking Paths, Pool		of these problems. And I support these centralized bins.
	Must be imposed to maintain					There's trash everywhere on Euclid; there needs to be	
Owner/Resident	property value	No	No	Yes	None	centralized trash bins or something to help maintain that.	
						decommission violations for miniscule things like normal wear	
						and tear on someone's property and implement things like the	
						unsanitary trash residue left over after trash collection. I	
						understand implementing violations to someone who may be	
						hoarding in front of their home but not normal wear and tear or	
						the safety measures that come with someone having a camera in front of their home. There are very few of us willing to clean up	
						following the trash collection. I also believe that the common	
						ground areas need poop bag stations. Chances are that my	
						child will be coming home after stepping in dog feces in the	
						playground area. It would deter a potential home buyer from	
						buying a home when seeing such unsanitary situations as such	
						before reconsidering a decision based off of a neighbor's	
			Mayba in the			camera, wear and tear on their fence or front stoop. Property Values have increased but there is not enough purchasing	
Owner/Resident	Other - Comments Below	No	Maybe in the Future	Yes		power for buyers at this time unfortunately.	
CWITCH/I CONCENT		110		103	waining rauis, F001	power for buyers at this time uniortunately.	

	What is your opinion on rule violation	Do you feel NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	problems with trash collection (i.e. litter, bins left out, trash	the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future	Other - Comments Below		 Glad to see more professionalism on the board this year. Re: Centralized trash enclosures. This question is vague so I'm not sure how to answer. Personally, I don't have a problem with how trash is currently handled on Luce ct. Per rule enforcement. I agree that rules should be enforced, but in the 20+ years I've lived in the community, I have seen some NCA boards go way overboard. I hope you'll find the right balance of handing violations to repeat offenders but also waiving fines/late fees for new residents or others who simply had an oversight while dealing with life's bigger priorities. I hope you will update the antiquated pool pass policy of having to print photos and pick up passes at the office (which has few and inconvenient times). Other communities seem to make this so much easier for residents. It's one of the few amenities our family would like to enjoy but the pass policy is burdensome. Our community has a lot of trees, which makes it beautiful, but I do wish more funds were invested to both trim them away from homes and for storm cleanup, and I wish the board would better explain how they're ensuring stronger replacement trees are being planted. It'd be great to have newsletter spotlights so you can provide more detail from the board's perspective beyond the minutes on issues like this. Even when I've joined board meetings to ask the board, I have only received basic answers, so joining board meetings doesn't necessarily provide residents with details. I'm certain that you are juggling other considerations 	Thank you to everyone on the board who volunteers their time for our community!
	Must be imposed to maintain property value	No	No	Yes	Tennis Courts,	I like the amenities provided through our fee (playgrounds, pool, trash, snow removal, etc). I don't like the disregard of dog owners who don't pick up their waste. I would love to see poop repositories throughout the neighborhood.	The bathrooms at the pool need renovation. They should also include a baby changing station. Consider having a snack bar at the pool. More community events (ie. movie nights). "Mile Long Garage Sale"one or two Saturdays a year where residents can have garage sales in front of their home, or along the main roads (Delong and Northumberland). Community spray for mosquitoes (and ticks?).

What is your	What is your opinion on rule violation enforcement?	NCA's common	an Electric Vehicle Charge station, if available at the Pool Parking	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things	Please use the following space for any additional comments:
			Maybe in the			Overall we appreciate our community. Items need improvement: Pool needs to be maintained with an established budget and pool contract needs to be renegotiated/look at other companies/restructure to include incentives for performance with accountability through regular monitoring by designated board member/responsible person. To encourage board participation, consider having meetings less than monthly and instead utilize actions/communication via alternative means. Automate and digitize processes where possible-already great step in right direction. Reconsider need to have assistant community manager on a salary basis. Consider performance incentives for community manager company and if contract needs to re- competed considering conflicts of interest. The overall maintenance of the houses still needs attention in the single family area with grasses too long, siding dirty (to include pool house), windows in disrepair. Architectural standards need updating in a timely manner. Thank you to the board who continues to make progress in looking at things in a common sense way and determining what procedures could be removed	
Owner/Resident	Other - Comments Below	Yes	Future		Walking Paths, Pool	if not value added. I'd like to see more consideration given to homeowners who	and kids
Owner/Resident	Must be imposed to maintain property value	Yes	Maybe in the Future	No	Walking Paths, Pool	need to make repairs on their property. Deadlines are often inconvenient at best, or repairs will cause damage to other parts of the property due to the season.	
Owner/Resident	Other - Comments Below	Yes	Yes	No	Walking Paths, None	First, Thanks for your dedication to serve the community. There are too many things that I like from this community, grounds, pool, cleanliness, to name a few. I would really like to see a solution to the abuse of the few public parking spaces.	The violation enforcement should be maintained across the association, but the association need to be aware, and the enforcement should be postponed where there is a valid cause.
Owner/Resident	No Opinion	No	Yes	No		EV Charging station Added trash receptacles. Pool and though I don't take	
Owner/Resident	Must be imposed to maintain property value	Yes	No	No	Pool	Added trash receptacies. Pool and though I don't take advantage of all amenities, I like having them as it adds to the community	Recommend combining the Welcome Committee/Recreation Committee

				*Townhome			
				residents only*			
				Do you think			
				building/installing			
				centralized trash			
				enclosures within			
				the townhome areas			
		Do you feel	Vehicle Charge		Which, if any,		
		NCA's	station, if	problems with trash	amenities have you		
		common	available at the	collection (i.e. litter,	or someone in		
	What is your opinion on	grounds are	Pool Parking	bins left out, trash	your home used in	Kindly, include things you like, things you don't like, things	
What is your	rule violation	well	lot on a pay-to-	set out at the wrong	the past 18	you wish to see "implemented and/or decommissioned" if	Please use the following space for any additional
relationship to NCA?	enforcement?	maintained?	use basis?	time, etc.)	months?	any:	comments:
							I do NOT want centralized trash collection enclosures.
							These will not solve the trash problems, there will still be
							problems with trash attracting critters, odors, flies,
							overflowing issues, possibly graffiti on the enclosures
							and non residents using them. They will also decrease
						- I miss bulk trash pick up, it is very difficult to get large items to	the value of the homes they are placed near. Please
						the dump, even a quarterly bulk pick up would be helpful.	reconsider this idea. People will always be bad
						-It would be nice to see one of the tennis courts turned into a	neighbors litter like the person who dropped a bag of trash over the guard rail on Euclid, or the people who
	Must be imposed to maintain		Maybe in the			pickleball court while keeping one as a tennis courts turned into a	drop litter from their cars on a regular basis having
Owner/Resident	property value	Yes		No	Walking Paths	learn pickleball but we don't have a court.	enclosures will not change this.
					J		I think rule violation should be acted on if violation is
							significant. This is mostly if a neighbor has complaint
						This is rental property that we own. It seems like the	about trees or other issue that could affect a property
Owner/Non-Resident		Yes	No		Walking Paths, Pool	neighborhood is staying in reasonable condition.	owner.
						We believe the maintenance of the community has been	
						exceptional. Almost the entire community looks great; grounds	
						are maintained, homes are kept neat and clean, etc. The	
						basketball court behind the apartments is in need of either a	
						major upgrade or removal. The ball can unsafely roll deep into	
						the forest and it is easy for people to fall off the side. The court is	
						generally not in a great spot. Ideally a new spot for a basketball	
						court would be great with lights and bleachers it would be a major addition to the community (there are a lot of people who	
						like to play in our community). The soccer field could also use an	
						upgrade. Lights and bleachers with paint would be a great	
						addition and if the paint/grass upkeep is not feasible maybe	
						adding turf would be sufficient. Besides that the biggest thing we	
						believe the community needs to do is update the architectural	
						standards. Our community is in a prime location and is one of	
						the best in Northern Virginia and the DMV. However, our	
						architectural guide is a bit outdated. It would be nice if we could	
						update our standards so we could make our homes look a bit updated. Modern upgrades/styles would be a great addition to	
						the community. We would love the ability to build a brand new	
						home from scratch on our lots (like many communities have	
						begun to do in the DMV) but understand that the members of the	
						community might not want to go that route initially so we feel at	
					Walking Paths,	least having some updated guidelines that encourage newer	
Owner/Resident	Must be imposed to maintain	Yes	No		Basketball Court	styles/features would be a step in the right direction.	
						Towing company should only be allowed to tow cars parked in fire lanes. Other parking violations must be issued a warning	
Owner/Resident	No Opinion	Yes	Yes	Yes	Walking Paths, Pool		
C WHCH ACSIDENT		100	100	100	raining rains, r 001		

What is your relationship to NCA?	What is your opinion on rule violation enforcement?	Do you feel NCA's common grounds are well maintained?	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
			Maybe in the			We've been turned away from the pool multiple times this summer because there haven't been enough lifeguards. It'd be nice to have more adult hours. It's such a nice pool and I'd like to use it more often. The office hours are ridiculous. Getting pool passes is a	For Rule violation process, I appreciate the we set minimum standards and hope the board will be reasonable with enforcement without making reasonable exceptions. People are busy and things happen. Repeated problems should be enforced. Glad to have a board president that seems to listen.
Owner/Resident	Other - Comments Below	Yes		Other - Comments Be	Walking Paths, Pool	burdensome process. Please, please find a modern system.	Thank you John.
Owner/Resident	Must be imposed to maintain	Yes	Maybe in the Future	Νο	Walking Paths		IDEA Living in a residential townhome or single family home comes with responsibilities. Those who "screw up" currently aren't going to do any better just because you placed a trash enclosure for them to use. I'm not going to mention the unsightly appearance of such things in the community. This will only add to things that can happen. Besides having large quantities of trash and garbage in one place to attract all sorts of critters, including but not limited to rats, mice, foxes and raccoons, more things will appear in and outside the enclosures. Under the cover of darkness, additions will be made such as furniture, paint cans, tires, mattresses, and generally things some folks are too lazy to dispose of properly. It won't make monitoring these areas and cleaning up any easier for management or residents. Again, I repeat, living in a residential home community comes with responsibilities. Just like mowing the lawn, having a trash can is a part of it. Plastic trash bags are supposed to be used inside the trash can as liners to help maintain more sanitary conditions and assist with collection. Trash bags are not trash cans as has been proven by the "crow brigade" that appears on schedule every Tuesday and Friday. We may need to help some of our neighbors who are elderly or have a disability limiting them in getting the can to the curb or work to find alternative trash can placement for homes with terrain issues that would make going from the back of their homes to the front curb extremely difficult or impossible. If you figure the cost of a trash can versus the cost of all those trash bags bought over the years, you would have saved money with the trash can! My bottom line is buy a trash can and use it!

What is your relationship to NCA?	What is your opinion on rule violation	Do you feel NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking	problems with trash collection (i.e. litter, bins left out, trash	the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
			Maybe in the			In general the community is well run and I can live with the restrictions. Although some of the architecture rulings can be hard to accept - for example a requirement to power wash the gutters when they will just get dirty with the next rain. Also I think it takes a bit too long for tree problems to be addressed. A large tree branch came down at the end of Getty CT during a Thursday night storm. I reported the problem on Friday morning but it took until Monday for the limb to be removed. There was a safely issue because the limb was still slightly attached to the tree and could have fallen and hurt someone. If the branch was just on the ground Monday would have been fine.	I am absolute against centralized trash enclosures. (1) they will be unsightly in our nice clean community with the undergrown utilities, (2) will attract mice and other animals and insects, (3) will smell, (4) will probably not be convenient and therefore not solve the problem of keeping trash off the lawns, (5) people will start to dump tires and paints and other items that should go to the dump, (6) residents of other communities will leave their trash here which may result in the trash company raising their prices. I suggest Newington require residents to put their trash out in trash cans rather than bags or have the garbage company supply trash cans the way they do recycle bins. If Newington decides to put out the centralized trash enclosures I think residents of each street should vote on what to do on their street. My parking spaces are at the end of Getty Ct and I certainly do not want a trash container next to my car or
Owner/Resident	Must be imposed to maintain		Future	No		their parking spaces? Eventually we will all be using EVs.	my house.

				*Townhome			
	What is your opinion on rule violation enforcement?	NCÁ's common	Would you use an Electric Vehicle Charge station, if available at the Pool Parking	residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
							Regarding TRASH BINS - Yes, I think they would be very well received and utilized by all. Of course some residents will complain, but it will be a much cleaner process than having everyone dump their trash on their yard into which squirrels and vultures frequently feast. That will make our community look and feel much better.
							Regarding HOA violations - it depends. I don't think owners should be taken to task for outdated paneling or cement which has chipped awaythese costs are expensive to repair and don't increase property values as much as having a clean neighborhood.
							Also - Regarding the pools and the shower facilitiesThe shower facilities need a complete revamp. Everything in there is old. Repainting the walls and installing new shower heads with even pressure throughout, in addition to new curtains will make a significant difference in folks ability to rinse off after using the pool. Shampoo and soap must be refilled frequentlythis is something that the lifeguards can do and should be part of their contract.
Owner/Resident	Other - Comments Below	Yes	No	Yes	Tennis Courts, Walking Paths, Pool	My recommendations for the pool are below.	Regarding the pool - something needs to be done so the bottom of the pool does not frequently scrape/cut kids feet. It is very sharp and rough. Just walking on the floor from one end to the other 2-3 times can tear up your feet.
						Trash rules needs to be in forced. Place flyers with the rules on every home. Place cameras on the trees pointing in the direction of the various trash spots (that are consistently in violation) Send violation notices accordingly. Too much trash/debris is being left behind on trash pick up days. When items in bulk are not picked up they sit there for up to 3-4 weeks at a time before	Many times things are brought to the board's attention and there is no follow up. The community is not being heard/considered when this occurs. The meeting minutes are not always accurate as there have been
Owner/Resident	Must be imposed to maintain	Yes	No	No	Walking Paths, Pool	they are removed.	things omitted that were mentioned in community forum.
Owner/Resident	Must be imposed to maintain	Yes	No	No	Walking Paths, Pool		
Owner/Resident	Must be imposed to maintain	No	No	No	Walking Paths, Pool	Maat tawahama yarda ara ayargrayin waada. Baalwarda ara	
Owner/Resident	Must be imposed to maintain	No	No	Yes	Walking Paths	Most townhome yards are overgrown weeds. Backyards are overgrown and allow rodents/wildlife to burrow.	

	What is your opinion on rule violation enforcement?	Do you feel NCA's common grounds are well maintained?	an Electric Vehicle Charge station, if available at the Pool Parking	problems with trash collection (i.e. litter, bins left out, trash	the past 18	Kindly, include things you like, things you don't like, things	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain	Yes	No	Other - Comments Be	Walking Paths	Regular maintenance of walking paths would be helpful. We don't like the raise of HOA fees every year: we don't feel like we've seen a positive difference for paying more money. We are concerned about the ferro cats and other wild animals	Re: centralized trash enclosures- depends on where it is located. We wouldn't want to see one in front of our home, but also don't want to walk 5 minutes to dispose of trash. Please do NOT install a charging station for electric vehicles: that is not something I feel like HOA collections should go to as our fees are high enough. Maybe ask electric vehicle owners if they would like to pay for it and the electricity it uses, themselves.
Owner/Resident	Must be imposed to maintain	Yes	Maybe in the Future	Yes		(foxes, raccone) getting into unprotected trash, once the trash is moved to the curbsites	Thank you to the NCA Board and other volunteers for all your efforts.
Owner/Resident	Other - Comments Below	Yes	No	No	Tot lots/Playground, Basketball Court, Pool	I enjoy the appearance of the grounds and our tot lots/playgrounds. I wish the basketball court could be moved to the tennis court area so it is more accessible to the community. I also think we could rent out our tennis court to pickle ball teams within the community to offset our maintenance costs.	Rule violation enforcement - I think it is time to revisit the rules and only enforced explicit violations (such as siding should be white but it is green). I understand that our homes should be presentable to anyone visiting the neighborhood, but the last round of assessments were subjective and weren't true violations. We spend a lot of money on our home and maintenance fees.
	Must be imposed to maintain	No	No	No	None		
Owner/Resident	Must be imposed to maintain	Yes	No	Yes	Pool		I feel like the hoa quarterly fees are getting to high
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future		Walking Paths	More flexibility regarding the permitted fence configuration.	
Owner/Resident	Must be imposed to maintain	No	Yes	Yes	Walking Paths, Pool		The landscapers don't maintain common areas between the townhouse buildings on Kitchener. Weeds and shrubs grow out of control and water pools. They leave the grass cut very high so it's raggedy after one day. They mow early on trash days in the townhouse area and then when trash is taken, there are large areas that weren't mowed. Pool lifeguards were great this year. Very attentivebetter than in years past.
Our and Devident						Like when the grass in the common green areas on Moline Place are maintained - strongly dislike the amount of Ticks found in that same area (it would be immensely appreciated by dog parents and children alike to be able to safely play without risk) -	
Owner/Resident	Must be imposed to maintain	No	No		None	by treating the grass for ticks.	Rule violations should be enforced, but must be
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future	Yes	Tennis Courts, Pool	Better cleaning around the pool area (bathrooms, actual pool, grounds, etc.)	reasonable. For instance, give a reasonable timeframe to complete action items. The group that checks architecture seems uneven.
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future	Yes	Walking Paths, Pool		Things that I have gotten letters about,I see all around. Also I wish there were a way to monitor breaking driving rules

Townhome residents only Do you think building/installing centralized trash Would you use enclosures within an Electric the townhome areas	
Do you think building/installing centralized trash Would you use enclosures within	
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building/installing centralized trash Would you use enclosures within	
centralized trash Would you use	
Would you use enclosures within	
an Electric the townhome areas	
Do you feel Vehicle Charge would alleviate Which, if any,	
NCA's station, if problems with trash amenities have you	
common available at the collection (i.e. litter, or someone in	
What is your opinion on grounds are Pool Parking bins left out, trash your home used in Kindly, include things you like, things you don't like, things	
	aurina anaga fan anu additional
	owing space for any additional
relationship to NCA? enforcement? maintained? use basis? time, etc.) months? any: comments:	
	entralized trash enclosure is a good
	that it would result in a large pile of
	e's home. I have not experienced
Owner/Resident No Opinion Yes No Other - Comments Be Walking Paths any issues with the c	current trash collection system.
All the commercial vehicles are such an eye sore as well as the	
unattached trailers. It blows my mind that residents own/operate	
these with only owning a TH. Is there a way to have all	
commercial véhicles park in the pool lot? I feel this situation is	
getting worse every year. Also, updating our mail boxes would	
be a simple fix to make our community look better. A lot of	
neighbors would like to be able to update their windows with	
white windows. Is this able to be changed? As for a common	
trash receptor, it is a nice idea but allows for residents to "hide"	
items such as large pickup items, paint cans, and hazardous	4-66 AL
	taff this summer were great! I love
	the diving board. Only suggestion
	the changing rooms. We have an
Owner/Resident No Opinion Yes Future No Walking Paths, Pool everything! amazing pool!	
Please put French drains at the base of the hills so the water	
can drain down to the sewer/ water hole to help alleviate water	
Owner/Resident Must be imposed to maintain Yes No No None run off into backyards of townhouses. Please. Thank you for all you	u do for our community.
Life NCA to provide supplying the second more time and the second more than the second more se	
I like NCA to spend more time on knowing exactly who is taking	
care of their home and property. I am Homeowner not rent or	
low income housing, my husband and I work hard maintaining	
our home and property. We have lived here for 27 years and	
never received as many notices for what's in our yard, our roof,	
how our vehicles have been parked in spaces as we have within	
the last couple of years; while low income housing just do	
whatever they want to do. Like leaving their trash cans out on	
the curb or outside of their fence ALL week	
Or put their trash out 4-2 days before collection. The same	
people. I have reported this and the same people are still doing	
it. Question how are we suppose to keep the area clean when	
you all allow thus to happen? And the central trash cans placed	
around the area, I'll give 50/50 so far it's OK.	
Owner/Resident Other - Comments Below Yes No No None Thanks	
Have never been able to use tennis courts because the gates	
are locked with chains every time I've tried. Rule violations are	
implemented unevenly. Please make the process to approve I like that more thing	are digital and the current group
	mprovements to the neighborhood

What is your relationship to NCA?	What is your opinion on rule violation	Do you feel NCA's common grounds are well maintained?	Would you use an Electric Vehicle Charge station, if available at the	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	No Opinion	No	Yes	Yes	Tot lots/Playground, Pool	The EV charging policy is simply terrible. Seems designed to be vague to un-incentivize townhome owners to instal charger. The "no cord should run above or below the sidewalk" is particularly unclear. If the charger is installed in the property, how else could it connect to the parking lot if not through a cable?	
Owner/Resident Owner/Resident	No Opinion No Opinion	Yes Yes	No No	Yes No	None None		
Owner/Resident	Other - Comments Below	Yes	No	Other - Comments Be	Walking Paths, Pool	Violation enforcement is important, but I'm glad the community association isn't too draconian about violations (unlike some HOAs). Overall, I think Newington generally gets the balance about right (not too lax, but not too strict).	I like the idea of trash enclosures in principle, though construction could invite other problems. Personally, I would not mind mandating the use of trash cans to avoid litter resulting from rummaging critters, which is frankly starting to get a little out of hand on our street.
Owner/Resident	Must be imposed to maintain		No	Other - Comments Be	Walking Paths, Pool	Love the community. Appreciate those that do all the hard work to make it a great place to live. Love the pool. Thanks! the pool needs better upgrades and maintenance. Bathrooms	
Owner/Resident	Must be imposed to maintain	No	Yes	No	Pool Walking Paths, Pool	are old and has no shower room Remove requirement that trash and recycling bins must be in the back yard. Residents should be able to put their trash cans wherever they want within their property, including the front of the house, since after all, we own the property. Other HOAs allow it (e.g. Saratoga). The trash cans and recycling bins are visible to everyone anyway a full THREE days a week, thanks to the poorly executed contract with Patriot, which now requires that we put out the recycling on a separate day from trash. Removing this regulation would not impact property values, and would greatly reduce aggravation to current residents	large and take a lot of space. 2) Removing commons ground work from the single family streets. They make a lot of noise and don't really do anything other than some edging that is barely noticeable after the fact. 3) forbid ice cream truck in the neighborhood. It's noisy and disruptive, and tantamount to soliciting, they can go do business elsewhere. It people want ice cream, they can go to the grocery store and get it when they go buy other groceries.
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future	Other - Comments Be	Tot lots/Playground, Walking Paths, Pool	Enforcement of no dogs off leash, it's nerve wracking when I'm with my baby in the neighborhood. More trash cans or dog poop stations would be nice. Community events could be cool to meet our neighbors.	I think there should be moderate enforcement of architecture violations. If something is glaring and looks awful I think it should be fixed. Otherwise I'm not so bothered. I think it would be great to have some kind of trash and recycling enclosures. I'm not sure exactly what we're talking about though. If they're hideous and blocking people's views then I think we're better off where we currently stand.

	What is your opinion on rule violation	Do you feel NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
							re: rule violation enforcement, it comes across as random. Also, our rules are not written tightly enough to protect the HOA from liability in case of a legal challenge to said random enforcement.
Owner/Resident	Other - Comments Below		Maybe in the Future		Pool		I don't suggest tighter rules, I suggest maybe zeroing in on actual impactful violations instead of the petty stuff
Owner/Resident	Must be imposed to maintain (Yes	Maybe in the Future		Walking Paths, Pool		I want to thank the Board for their great work! I imagine a good deal of your time is spent on complaints and I just want to share my appreciation for your willingness to serve our community. I love living here and am very grateful I have a home in this community.
Owner/Non-Resident	· · · · · ·		No	Yes		If you're going to send violations for a walkway/porch to be power-washed, it should be sent to everyone and you should also have the common area sidewalks power washed. Also, weed killer that was put on the common areas killed the grass and no new grass seed was put down.	

	What is your opinion on rule violation	Do you feel NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	problems with trash collection (i.e. litter, bins left out, trash set out at the wrong	or someone in your home used in the past 18	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain (Maybe in the Future	Other - Comments Be		There needs to be more lighting in our neighborhood. It is VERY DARK at night because there are hardly any light posts, and it is very dangerous for everyone, especially with all the vandalism going on around with cars getting broken into or stolen. One of our neighbors' tenants got his motorcycle stolen from the parking space not too long ago. THERE NEEDS TO BE MORE LIGHT!! Please also be more flexible with the colors of our townhomes. Most of them look really old and outdated because of the mandatory color scheme for each building. I feel like a lot of money is given and spent with the HOA and very little is done for us. Our street was flooding for over a month and a half last month and damaging our car tires and nothing was done to address the problem quickly. There are neighbors who throw trash out that is not picked up by the trash people and is sitting by lamp posts for months without consequence. I don't know if big trash bin areas would be the best solution because this can cause a rat problem in the future, but something definitely needs to be done regarding the trash situation. Family and friends who come visit often have comments saying that common areas are not very well kept. This just makes it seem like our neighborhood is in bad condition. There are trees behind our home that are huge and we run a risk of them falling ove onto our home on the backside of Gwynedd way. Two years ago some guys came to cut some trees and left the work half done and nothing was addressed	

	What is your opinion on rule violation	Do you feel NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
						Things Don't Like 1) Lifeguards "Yelling" and disrespecting individuals using the pool area. As I understand there are rules and they need to be enforced however the "yelling" by the teenage/young adult lifeguards needs to come to a halt!	
						Things wish to see implemented - 1) Violations for vehicles continuing to go in & out the wrong way on Moline (there are signs for a reason) 2) Dead Pine trees on Moline- need to just be cut down and not wait for them to fall during a storm 3) Perhaps a small enclosed area for dogs to run around in off leash (have a schedule/timed sessions unlike a regular dog park that way no dogs get injured or are forced to interact with other dogs)- Keep a on-going schedule online for easy access for residents. (install a push code on the gate and each resident that signs up receives a code-or have one master code for residents only) 4) Trash cans through out the community and path ways 5) Updated chairs and lounge chairs in the pool area	
Owner/Resident	Must be imposed to maintain	Yes	No	Yes	Walking Paths, Pool	 6) Sidewalks on Moline not level and retrain puddles and can cause injury by tripping. 7) The ability to violate owners who do not pick up their dogs poop if caught on home security video. 8) Allow residents (townhomes) to conduct their own yard sales 9) Speed bumps installed on Moline 	
	,				<u> </u>	The same houses seem to create the issues of leaving trash, leaving poop, and unkept yards. I thought the HOA would be able to turn things around but I'm	I think the idea of central trash is smart but I worry
Owner/Resident	No Opinion	No	No	Other - Comments Be		Seeing I'll just need to sell and leave since it doesn't get better.	people will dump stuff that won't be taken and it will turn into a mini junk yard
					Walking Paths, Basketball Court,	Would like to see better grounds maintenance. Weed control, tree trimming on common grounds. Our current company is horrible! A small community dog park would be a welcome	The architecture standards are not fairly being implemented. Need to require all residents to use trash cans to help with the trash issues with rodents and birds
Owner/Resident	Must be imposed to maintain	No	No	No	Pool	addition.	getting into them.
Owner/Resident	Other - Comments Below	Yes	No	No	None		Regarding rules violations enforcement, I feel that, in general, the rules must be enforced to maintain property values, but penalties should not be overly burdensome and consideration must be given to extenuating circumstances (E.g. health problems, family or financial problems) and the board should have the flexibility to work with the violators to address the issues.
Owner/Resident			Maybe in the Future	No	Walking Paths Pool	Love my neighborhood	Please make sure don't unleash dogs when walking in neighborhood

	What is your opinion on rule violation enforcement?	Do you feel NCA's common	an Electric Vehicle Charge station, if available at the Pool Parking	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	any:	Please use the following space for any additional comments:
Owner/Resident		Yes	No		Walking Paths	Prohibition on signs (larger than 12" x 12") and political speech should be changed to allow political yard signs. Violation of rules should be addressed, but in a manner that helps build community. The Summit Community Manager SHOULD NOT be included in Executive Sessions at meetings or at other times. If there is a violation of rules to be discussed, it should be done in open session.	
Owner/Resident	Other - Comments Below	Yes	Maybe in the Future	Yes	Walking Paths, Basketball Court, Pool	Some don't pick up after their dog, unfortunately. And dogs are sometimes let out in common areas without a leash, at times without any owner in sight. NCA enforced signs would really be appreciated!	Please allow more realistic timeframe/window of correction when asking homeowner to fix gutter/roof related issues in the busy/winter season. Both scheduling with companies and weather conditions can make meeting your deadline challenging and stressful. Thank you!
Owner/Resident	Other - Comments Below	Yes	Νο	Other - Comments Be	Tot lots/Playground, Tennis Courts, Walking Paths, Basketball Court, Pool	Locations of the trash enclosures and volume stored would affect our decision. Rule violation is important but I think there need to be tiers or distinctions between the violations. Minor, disruptive and major Violations. The grounds are kept ok but the amount of poison ivy in major areas along paths and in some wooded areas that get over grown are way too much. Kids and pets can not avoid it and limits utilization of those areas. I love the availability of the pool and basketball court and tennis courts.	
Owner/Resident	Other - Comments Below	Yes	Yes	Yes	Tot lots/Playground, Walking Paths, Pool	I love everything about this community. The pool was great, just needs little updating. But it is an area everyone enjoys. I would add more community events. I joined the pool committee but it wasn't very active or they lost my email. The playground is nice but I would like to see it get some updating like a trash can, a picnic tables, maybe a better play system. The only 4 things I would improve is improving our street lights (safety), parking spaces with lines & brighter space numbers (we have had to call the towing company because of people parking on our spaces), old/broken vehicles, trailers taking up guest spaces and marking these spaces as "guest spaces". Trailers should be parked in pool parking area or vehicles that are being stored. Having a few electric charges spaces in the pool area is an excellent idea. Having a community party room.	I noticed many of the upkeep isn't happening because some of our community members are senior aged. I think we should have a small group of us that can help them and volunteer their time to help them with upkeep which will help our property values and make sure they enjoy their homes and make sure they are alright.

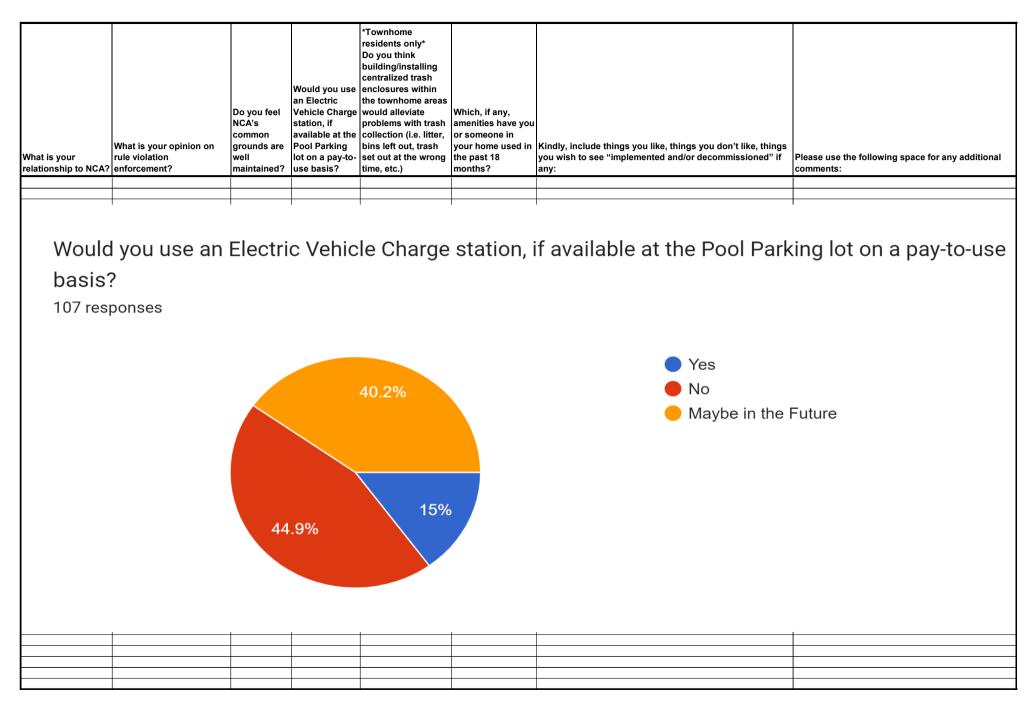
What is your		Do you feel NCA's common grounds are well maintained?	an Electric Vehicle Charge station, if	problems with trash collection (i.e. litter, bins left out, trash	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain (No	Maybe in the Future	Yes	Tot lots/Playground, Walking Paths, Pool	Trash is the biggest issues as it looks/smells really bad, especially in the summers; the common areas are not being well- kept and could use a bit of an upgrade (last year was great, but not so much this year); the old trees behind our line of townhomes needs to be inspected.	-
	Must be imposed to maintain		Maybe in the Future	Yes	Tot lots/Playground, Walking Paths, Pool	I think you covered it with the centrally located trash enclosures/recepticles which pose its own set of issues i.e. animanls like rodens etc.	Thank you to the board for all you do!!
Non-Owner/Resident	Other - Comments Below	Νο	Maybe in the Future	Yes	Walking Paths	The HOA is not taking care of common ground behind my home. We had it well kempt but were asked to move back our fence and since then its a jungle growing out their with lots of space for snakes to hide. HOA also refused to take care of an extremely messy, ugly and half dead tree right in fron t of my main door which causes a huge mess outside the main door. No amount of cleaning can keep our lawn clean and additonally the debris from the tree is brought in the home with shoes. Fedup with the HOA's refusal to do something about this tree. ALso a tree right next to my car spaces is extremely messy, always untrimmed and almost dead but HOA pays no attention to it. Disappointing.	
Owner/Resident	No Opinion	Yes	Maybe in the Future	Other - Comments Be	Tot lots/Playground, Walking Paths		I would NOT like to have a centralized garbage bin, as that would be pretty inconvenient for me. But perhaps it could be required that all townhouse residents use garbage cans to put their trash out for collection. The problem seems to be that when bags are left out, vultures and other animals break them open and spread trash everywhere.
	Must be imposed to maintain		Maybe in the Future	Yes	Walking Paths, Basketball Court		Grounds are well maintained - its the residents that are the problem!; can the trash company empty the cans at the basketball court and on common ground behind 8410 Eucalyptus?
Owner/Resident			Maubaintha	No			I had one person who always seemed to have birds in his trash. I got tired of picking it up. we talked. he didn't understand how to bag 'garbage' versus trash. Things are much better. I don't want any dumpsters. The problem will only compound. the people who can't do it correctly now are not going to do it right with a dumpster. Since the new sanitation company implemented the recycle bins as required use, why not look into trash cans. I would be happy to purchase my own. I know that would not make some people happy but its a responsibility of living in a community of homes even if they are townhomes.
Owner/Non-Resident	Must be imposed to maintain	Yes	Maybe in the Future	No	Walking Paths	add dog stations	fallen trees should be cleaned up behind red ash ct walking path

		-					
What is your relationship to NCA?	What is your opinion on rule violation	Do you feel NCA's common grounds are well maintained?	Would you use an Electric Vehicle Charge station, if available at the Pool Parking	problems with trash collection (i.e. litter, bins left out, trash set out at the wrong	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
				,,		my issue is the trash. if not for the trash, this community would	
Owner/Resident	Must be imposed to maintain	Yes	Yes	Yes	Walking Paths	be truly idyllic! we do need a solution to the electric vehicle charging stations so I think the initiatives being considered are on track.	
			Maybe in the			wish to see reduced quarterly assessments for elderly/retired (1/2). wish to see return of monthly newsletter delivered. wish to see 'paint colors' for Newington Glen modern townhomes on file at NCA office. Wish to see meetings held back locally in person available. trash problems 'centralized trash' will invite more raccoons and vultures - already twice a week is more than enough for me. a) require the usage of trash cans with tops and/or b) enforce plastic bags on curb for trash day must be	
Owner/Resident	Must be imposed to maintain	No	Future	No	None	black as requested.	
Owner/Resident		Yes	No	No	Pool		
Owner/Resident	No Opinion	No	Yes	Yes	Walking Paths, Pool	residents should be more considerate of other residents with more than 2 cars and not take advantage of blank/blacked-out parking spaces.	
						1) what do board members do? 2) where is John Nolan when he's needed?!! trash contractor could be required to do a better job. making residents enforcers at this time may not be a good idea. #3 this is a difficult 'yes' or 'no' answer. Parts of the community are OK but here are other parts that need attention	
Owner/Resident	No Opinion		No	No	None	(e.g. tree limbs on the ground, weeds on common grounds, etc.)	
Owner/Resident	Other - Comments Below	Yes	No	Yes	Walking Paths, Pool	rule enforcement is too severe. add glass recycle as well as a bin for plastics and paper.	
Owner/Resident	Must be imposed to maintain	No	No	No	Tot lots/Playground, Walking Paths	architectural standards are stuck in 1972. no consideration for new materials or styles. requiring window mullions is ridiculous. black injection molded plastic shutters that have been out of	
Owner/Resident	Other - Comments Below	Yes	No		Walking Paths, Pool	production since 1976 are also ridiculous. #5 too unsightly, too many would be required. #6 some of us	rule enforcement is arbitrary, petty, subjective
Owner/Resident	Must be imposed to maintain (Yes	Νο	Νο	None	#5 too unsignity, too many would be required. #6 some of us are senior citizens!! Regarding centralized trash enclosures, it's unclear what is meant by centralized. I wouldn't like to see one at every spot where we currently put out our trash. i.e. right in our neighborhood. if centralized means one or two enclosures on, for example, Delong Street or in the pool parking lot, that would be entirely too difficult to haul our trash to So, either way, I don't think centralized trash enclosures would alleviate problems with trash collection. people adhering to the NCA trash policies might help!!	

	What is your opinion on rule violation	well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking			Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:
Owner/Resident	Must be imposed to maintain	Yes	Maybe in the Future	No	Walking Paths, Pool	Trash can be heavy and thus might be difficult to take to central location. concern with wild animals getting into large trash receptacle. I've lived here over 30 years and trash on common grounds and bins put out early or left out has gotten worse these last few years. Perhaps more reinforcement of fines for violators.	I think the community for keeping the common grounds well maintained and love the access to the trails. and of course in the summer having access to the pool!
	Must be imposed to maintain		Maybe in the Future	No		#3 erosion areas not professional treatments. e.g. lodge court playground. #5 no white trash bags which appears to attract vultures. more community cans like lodge/Delong. always used/overflowing. thanks! attention to end of Delong; safety signs - 2 down for a long time; end of delong always trashy with fast food wrappers/cans, etc., comcast truck abandoned for	curb painting, nice job, except curb Delong entrances not painted nor the pool lot curbs. What are 'resale inspections' (as seen in minutes)? first time heard: Residential Community Parking District? Was always just called State Road and not given attention from Community! thank you!
Owner/Resident	Must be imposed to maintain	Yes	No		Walking Paths	please bring back the newsletter on the door. why not make some of the special parking at the pool lot bigger to hold longer RVs.	the community manager, Laurie is very helpful and knowledgeable.

What is your opinior rule violation relationship to NCA? enforcement?	a Do you feel V NCA's s common a grounds are P well lc	Nould you use an Electric /ehicle Charge station, if available at the Pool Parking ot on a pay-to-	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things you wish to see "implemented and/or decommissioned" if any:	Please use the following space for any additional comments:		
103 responses Must be imposed to maintain property value No Opinion Other - Comments Below								

What is your relationship to NCA?	What is your opinion on rule violation enforcement?	NCA's common grounds are well	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to- use basis?	the townhome areas	Which, if any, amenities have you or someone in your home used in the past 18 months?	Kindly, include things you like, things you don't like, things	Please use the following space for any additional comments:	
Do you feel NCA's common grounds are well maintained? 106 responses • Yes • No • Yes • No								



What is your relationship to NCA?	What is your opinion on rule violation	NCA's common	Would you use an Electric Vehicle Charge station, if available at the Pool Parking lot on a pay-to-	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trash collection (i.e. litter, bins left out, trash set out at the wrong time, etc.)	Which, if any, amenities have you or someone in your home used in the past 18 months?		e, things you don't like, things I and/or decommissioned" if	Please use the following space for any additional comments:	
townh	*Townhome residents only* Do you think building/installing centralized trash enclosures within the townhome areas would alleviate problems with trashns left out, trash set out at the wrong time, etc.) ^{92 responses}								
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